

Rules, Regulations & Waiver:

INJURIES AND ILLNESS:

At Shaggy Chic Groom & Board, we strive to provide your dog with excellent care and a fun experience during their stay. Although animals are supervised at all times. Injuries can still occur while dogs are playing together such as scratches, cuts, or sprained joints. Such injuries are rare, but they happen at all doggie daycares. In addition, while infrequent, dogs can get into fights even under close supervision. Common areas for bites as a result of these fights are the snout, ears, tuft of the neck, and paws. At Shaggy Chic we have procedures to screen dogs for aggressive behavior, and we do not allow aggressive dogs to play with others. However, even the friendliest of dogs can get into fights with little or no warning. In addition to injuries, it is possible for dogs to transfer illness such as upper respiratory infections and kennel cough, even with the required vaccinations and boosters. This is just like at a daycare for children where illnesses such as pink eye and the flu can be transferred from one child to another. Such illnesses do not occur often, and all dogs must have the necessary vaccinations to check-in.

AGE & GENDER:

Dogs of all ages are allowed at Shaggy Chic as long as they meet the facilities criteria of vaccinations. All dogs participating in doggie daycare must be spayed or neutered if they are over one year of age.

ABANDONMENT OF ANIMALS:

I understand if I do not pick up my dog by FIVE days after the agreed upon pick-up date, a certified letter will be sent regarding the animal's abandonment. Should the animal not be removed within the specified time, I, the client, hereby relinquish all claims to my animal, but shall not relieve me of my contractual liability of any treatment, boarding or care furnished.

PHOTOGRAPHS:

I understand that photographs, video, or digital recordings are taken of the facility, pets, customers, and staff on a regular basis for, among other things, use in advertising by Shaggy Chic Groom & board. I acknowledge that all such images, together with prints and copyrights, therein are the property of Shaggy Chic Groom & Board. I give Shaggy Chic my consent,

permission, and authorization, without compensation to me to use, reproduce, and alter the images in print and electronic format, including the internet, either approve the finished photograph, advertising copy, print, material, or electronic files that may be used in conjunction with the images.

WAIVERS:

1. I agree that Shaggy Chic Groom & Board will not be liable for any claims of injury, illness, damage, or death to my dog during its stay and that under no circumstances will be liable for consequential damages.
2. I certify that I have informed Shaggy Chic Groom & Board of all dog and human aggression. I agree that I am responsible for any harm caused by my dog while in the care of Shaggy Chic Groom & Board. I shall identify Shaggy Chic Groom & Board against any claims made against it or for losses or damages suffered by Shaggy Chic Groom & Board as a result of my dog.
3. I understand that, in the event my dog appears to be ill, or at significant risk of experiencing a medical problem, Shaggy Chic Groom & Board will attempt to contact me for instructions prior to seeking veterinary care. If I cannot be reached, I agree that Shaggy Chic Groom & Board may use its reasonable discretion in seeking veterinary care on my behalf and I will be responsible for all related expenses. I understand that Shaggy Chic Groom & Board will attempt to use my preferred veterinarian but if my preferred veterinarian is unavailable or other circumstances mandate, I authorize Shaggy Chic Groom & Board to use the veterinarians of its choice. I agree Shaggy Chic Groom & Board will not be liable for the actions and decisions of the veterinarian. I also agree to be responsible for any reasonable fees assessed by Shaggy Chic Groom & Board for emergency care and transportation.
4. I authorize my veterinarian to share the medical records of my dog with Shaggy Chic Groom & Board and other veterinarians. I assume full responsibility for payment of all veterinary services rendered. Including but not limited to diagnosis, treatment, necessary grooming, medical supplies, transportation, and boarding. I agree to make such payments directly to the

attending veterinarian or reimburse Shaggy Chic Groom & Board if direct payment cannot be made.

This agreement and waiver are valid from the date below and grants permission for future veterinary care without need for additional authorization each time Shaggy Chic Groom & Board cares for one or more of my dogs.

Signature:_____

Print name:_____

Date:_____

SHAGGY CHIC HOUSE RULES

BILLING:

Payment is due at time of check out. For your convenience we except cash, check. In the event of a returned check there will be a \$25 returned check fee on top of the original invoice.

SAFETY:

Your pet is our top priority. To ensure that they have a fun, nurturing & safe environment during their visit with us, all boarders & daycare participants must:

- Be evaluated for temperament & social skills to see if they will be able to be in group play.
- Enter & exit the facility on a leash (NO EXPANDABLE LEASHES, PLEASE)
- Be polite to humans & allow our staff to handle them without fear of harm.
- Be current on yearly vaccinations & a Bordetella vaccine.
- Be at least 16 weeks of age.
- Be current on flea & tick preventative.
- Be spayed or neutered if over a year old to be in our daycare program.

DROP OFF AND PICK UP:

- Please have your dog on a leash (expandable leashes are not allowed) or in a carrier (this includes cats)
- Be respectful of others as they drop off or pick up & have control of your pet.
- If dropped off before we open, there will be & additional \$10.
- Be picked up before our closing time on that day.
- A late fee of \$10 will be automatically added to all daycare dogs not picked up by closing.
- Any daycare dog that is still here at 5:10 will be bedded down for the night & the owner will be charged a boarding fee as well as the daycare fee.

Miscellaneous:

- In the event of inclement weather, Shaggy may not operate. Please listen to WSON & check our Facebook page for updates.
- Our purpose is to allow your dogs to have as much fun as possible. They may get dirty in the process. If you would like for them to be bathed before going home, it must be requested at drop off & will only be done if we have the time. A bath fee will be charged on top of the daycare rate.

HEALTH:

PLEASE DO NOT BRING YOUR PET TO SHAGGY IF THEY HAVE ANY OF THE FOLLOWING SYMPTOMS:

- COUGHING
- SNEEZING
- DIARRHEA
- VOMITING
- RUNNY NOSE OR EYES
- LOW ENERGY OR LETHARGY (LACK OF PERSONALITY)

SHAGGY STAFF WILL CONTACT YOU IMMEDIATELY IF WE NOTICE ANY OF THESE SYMPTOMS.

BOARDING PRICES* & TIMES

Check in is between 2:30-4:30

Check out is before 11:30 (It works like a hotel room)

ALL BOARDING WILL HAVE A 50% DEPOSIT AT RESERVATION

SMALL SUITE (4X5): \$31 PER NIGHT (1 dog)

Maximum occupancy: 2 dogs 25-65lbs 3 dogs under 25lbs

2 dogs: \$42 PER NIGHT

3 dogs: \$53 PER NIGHT

LARGE SUITE (6X8): \$41 PER NIGHT (1dog)

Maximum occupancy: 2 dogs over 130lbs 3 dogs under 100lbs 4 dogs under 30lbs

2 dogs: \$52 PER NIGHT

3 dogs: \$63 PER NIGHT

CAT CONDO: \$25 PER NIGHT (1 cat)

Maximum occupancy: 4 cats

2 cats: \$36 PER NIGHT

3 cats: \$47 PER NIGHT

4 cats: \$58 PER NIGHT

EXTRA FEES:

Daily medications: \$5 PER DAY

(includes supplements)

House supplied food: \$5 PER DAY PER DOG***

Intact fee: \$5 PER DAY PER DOG****

Isolation fee: \$5 PER DAY PER DOG**

Early check in \$11 before 1:00 pm

Late check out \$11 after 11:30 am

BOARDING CHECK IN / CHECK OUT TIMES

Monday - Friday 7:30 am-11:30 am / 1:30 pm-4:30 pm

Saturday 8:00 am - 12:00 pm / 5:00 pm- 6:00 pm*****

Sunday 5:00 pm- 6:00 pm*****

We are closed for check in or check out on all major holidays:

New Years Eve, New Years Day, Memorial Day, 4th of July, Labor Day, Thanksgiving, Christmas Eve & Christmas Day

* Prices are non-negotiable, & discounts are not available.

** We are a free-range facility & allow all of our boarding dogs to participate in our daycare program at no fee during their stay. Any dog that cannot be in play group either because of aggressive or instigating behavior, or by owner request will be charged & isolation fee per day.

***If there is no food provided by owner for the animal's stay, we will provide our house food.

****All dogs staying that are over a year old are expected to be spayed or neutered.

*****these drop off or pick up hours will automatically have the \$11 fee.

By signing & dating below, I, _____, acknowledge that I have read & understand the boarding prices & terms of Shaggy Chic Groom & Board.

Signature _____ Date _____